

Our Culture and Values



microbyte
BUILD SOMETHING BETTER

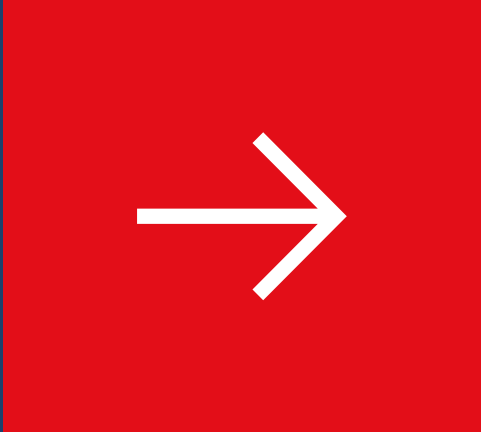


OUR MISSION

EVERY DAY WE:

- Use our knowledge and experience of business technologies to solve and prevent problems for SMEs.
- Make decisions in our clients' best interests built on open communication, understanding and integrity.





OUR VISION

WE WANT TO HELP SMALL AND MEDIUM
ENTERPRISES SCALE EASILY AND AFFORDABLY

Our aim is to help SMEs increase their revenues and outputs through operational efficiency.
We want to help businesses focus on growth by freeing them of the burden of business
technology issues and long-term IT decision-making.

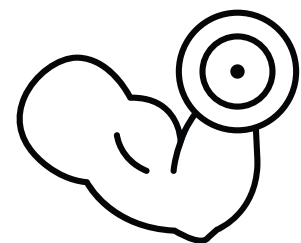
WHAT WE KNOW (SO FAR)

WE KEEP LEARNING

With nearly two decades in managed services, we never stop learning about our business, customers and the industries we serve.

We've identified the five key values that underpin all that we do.





Embrace the pain



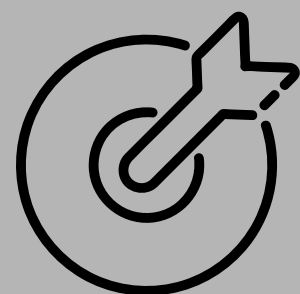
Be brutal

Microbyte Culture and Values



OUR VALUES HELP US MAKE GOOD
DECISIONS FOR OUR CLIENTS

OUR CORE VALUES



Goals before egos



Always ask why



Partner mindset



Partner mindset

All our business relationships - whether with staff, clients or end users - are partnerships.


A partnership mindset means we not only value the people we work with, we value what they value.

In everything we do, we try to leave egos at the door and stay focused on what's best for our clients and our business. Working without ego means the goal is the prize - not the pat on the back. It also means keeping our head down until the job's done, whatever doubts or fears might arise. Forget the ego, just think about the goal.

Goals before egos

Always ask why

Whether we're problem-solving or decision-making, staying curious means we can look at situations from all angles. We find out what our clients do and why, because we know fixing a problem's not enough if we don't get to the bottom of it and prevent it reoccurring. Our job is to ask why.



If we're not what a client needs, we'll tell them. If we have a problem at work, we'll tell each other. There's no room for dishonesty or beating around the bush, even if it's uncomfortable. Nothing improves without honesty and we encourage blunt conversations between our colleagues and with our clients.

(This doesn't mean we forget our manners.)

Be brutal (and polite)

Embrace the pain

We don't expect Instagram levels of positivity and gratitude, but we do believe in the innate reward of a job well done.

We know how lucky we are to work with great people and industry-leading clients, so whatever the challenge, we show up, roll our sleeves up, and make the most of it.

OUR CULTURE

Right people with the right attitude

If you come to Microbyte with the right attitude, we'll give you the skills to help you thrive. We're a range of personalities with one thing in common - we're serious about our work. We provide an environment where you really can be yourself, so long as you love doing a good job.

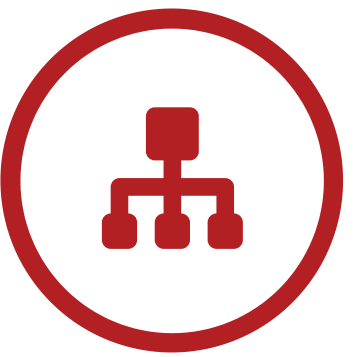
What the hell happened?

We've no time for blame or excuses. When things go wrong, all we're interested in is the task in hand and how to make it right. Tell us the messy details and let's fix it together. We can laugh about it later.

Live in line with yourself

Self-improvement doesn't come from beanbags and Muffin Mondays. We want to help you uphold your own personal values and do what you need to feel fulfilled and happy in your work. A big part of this is facing discomfort and challenges head on. Our management facilitates open communication, and if you need to have difficult conversations or make big decisions, we'll do our best to help you overcome whatever's holding you back.





BUSINESS GROWTH IS IN EVERY
JOB DESCRIPTION

"We want people who take their
work seriously.

Be yourself, get stuck in, and the
rest will take care of itself."

Yusuf Yeganeh, MD, Microbyte





WE ARE MICROBYTE



microbyte.com